# VIRTUAL WORKSHOP PARTICIPANT GUIDE







# Table of Contents

Zoom Registration

**Q2** Add Meeting to Calendar

Downloading Zoom

Tools & Functions

Breakout Rooms

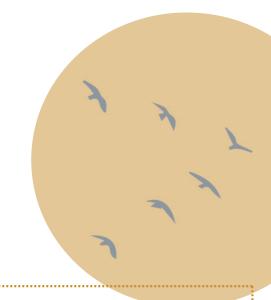
Trouble Shooting

Trouble Shooting cont.

Closed Captions

Need Assistance?

# **Zoom Registration**



It is my pleasure to invite you to the next TMPD Webinar on 2024.

Please use this link to register: <a href="https://us06web.zoom.us/me">https://us06web.zoom.us/me</a>

From the email invitation, use the link to register

Meeting Registration	
First Name*	Last Name*
First Name	Last Name
Email Address*	
join@company.com	
Organization*  Your organization  Job Title*	
Your job title	
Information you provide when registering used and shared by them in accordance	g will be shared with the account owner and host and can be with their Terms and Privacy Policy.
	Register

After clicking the link, you will be invited to fill out registration details and click "Register"



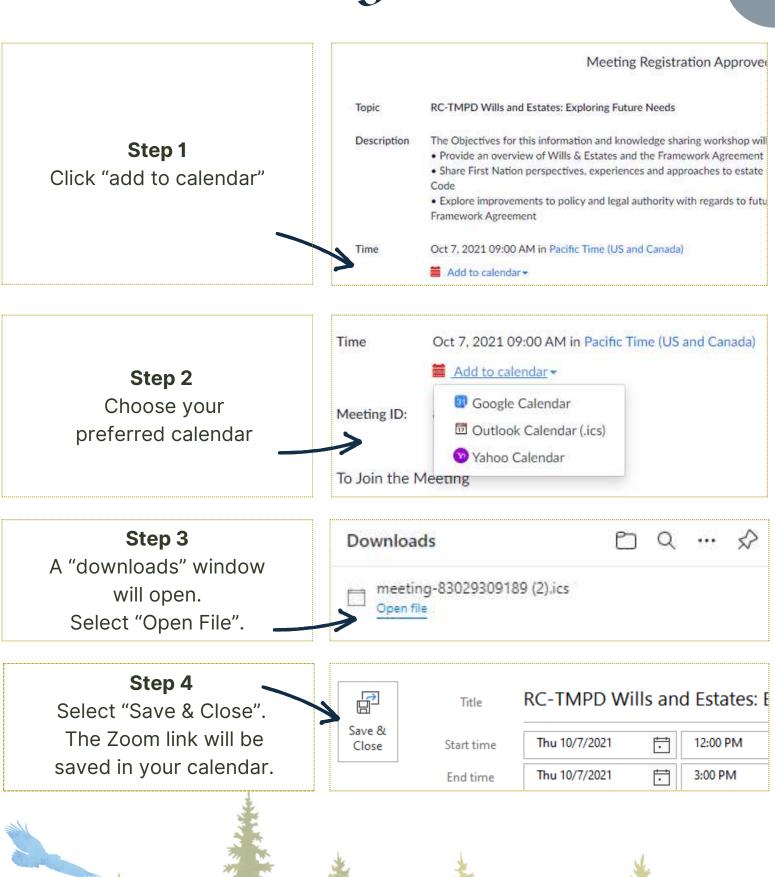


You have successfully registered



A confirmation will appear and an email is sent out soon after

# Add Meeting to Calendar



# Downloading Zoom

If you're using Zoom for the first time, click the link to download the software. Follow the on-screen instructions, and you'll quickly join the meeting.

If you require any assistance, click on the help center page: <a href="https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-meeting">https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-meeting</a>

Click on "Join Meeting"

Join from PC, Mac, iPad, or Android

Join Meeting

If the button above does not work, paste this into your browser:

https://us06web.zoom.us/w/87444011390?tk=wlZQp5oGmP5u\_jsOI

### **Audio & Video Options**

After joining the meeting, choose how to connect to audio.

We recommend selecting "Join with computer audio," but you can also join by phone.

Note: Choose only one audio option.

If you use both phone and computer audio, there will be an echo.

Join with computer audio

Test speaker and microphone

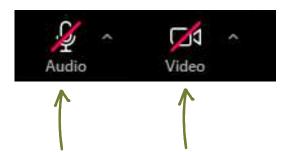
### Not sure if you are using the latest version of Zoom?

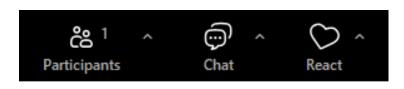
Sign-in to your ZOOM account, click on your little picture in the top right corner, then click "Check for Updates". If there is a newer version, ZOOM will download and install it.

### **REMINDER:**

These sessions are recorded.

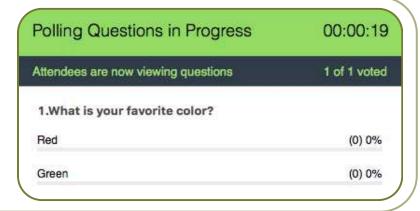
# Tools & Functions

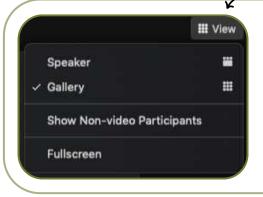




A red slash means your audio is muted and video is off. Please stay muted while listening, and unmute to ask questions. Feel free to keep your video on - we'd love to see you! Click here to open the chat box. This will allow you to chat with participants.

If we engage Zoom polls, questions from the presenters will appear on your screen. Please participate where you can and are able.





Use the 'View' button at the top right of your screen to adjust how participants and speakers appear. Select 'Speaker' view to focus on the current speaker, ideal for presentations, or 'Gallery' view for a grid showing everyone at once.

# **Breakout Rooms**

### Joining a Breakout Room

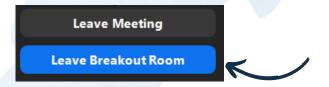
You will be randomly assigned to a room; a pop-up will appear. Select **"join"** to enter your breakout room.



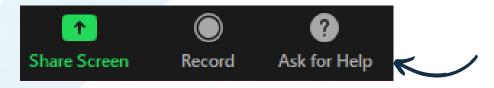
There will be an RC Facilitator & Notetaker to assist with your group discussion & recording, and will provide prompts to assist with timing.

### **Leaving a Breakout Room**

You'll automatically rejoin the main workshop when time is up. If you are prompted to leave, select "Leave Breakout Room", not "Leave Meeting".



### **Asking for Help**



In your breakout room, you'll find an 'Ask for Help' button at the bottom of your screen. Click it if you need assistance, and the host will be invited to join your room.

# Trouble Shooting

### My audio isn't working

- If you can't hear the meeting, make sure to select "Join with Computer Audio" and check that your speakers are ON.
- Increase the volume on your device.

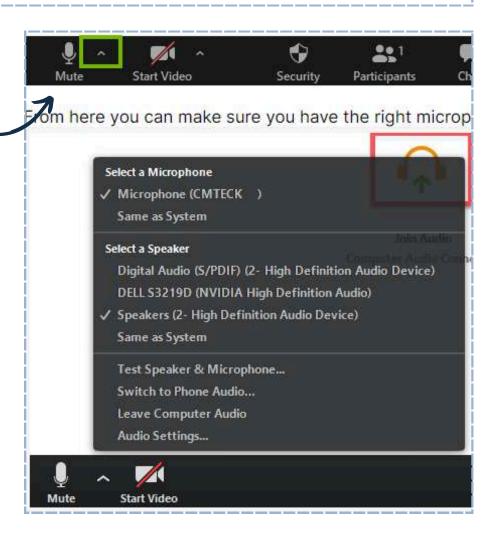
Join with Computer Audio

Test Speaker and Microphone

• Check your computer settings to ensure that the appropriate speaker is selected (see image below).

### No one can hear me

- Ensure that you are not muted.
- Select the correct microphone - click on the arrow next to the microphone icon and select your mic.



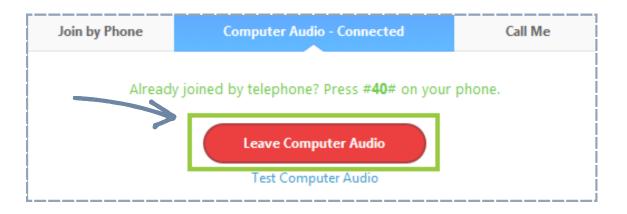
If you are continuing to experience problems, leave the meeting and try again.

If it persists, contact Lise or Leana (contact information on last page of this document)

# Trouble Shooting Cont.

### I hear an echo

- Feedback/echo happens when both computer and phone audio are active.
- Use audio from only one device.
- If using your phone for audio, click "Leave Computer Audio" on your computer.
- Your microphone might pick up sound from other speakers.



If you are experiencing connectivity issues, please note that after the workshop, you will be able to view the recording on our website:

labrc.com

> Training, Support & Resources> Training & Workshops> View Past Events

Once you have watched the recording, you are more than welcome to provide your feedback.

We would love to hear from

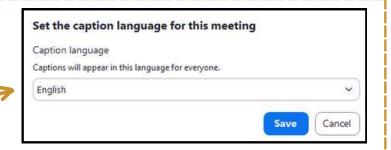
We would love to hear from you!

# Closed Captions ©

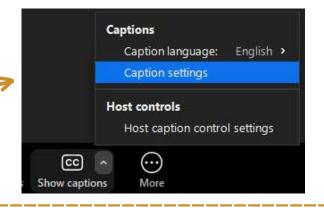
Click on "Show Captions" from the menu bar on your screen.



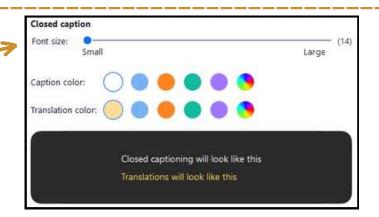
If you select a different language, it will change for everyone.



Select the Caption setting from the menu arrow, to adjust the caption text size.



Use the slide bar to adjust the size of the caption text.



# Need Assistance?

## **Stephanie Hartlen**

**Leana Farlam** 







@labrc.com



Stephanie.hartlen leana.farlam@labrc.com





