

## **Roadmap to Service Agreements**

**Relationship Initiation** 

**Needs Assessment** 

6 Months +

**Feasibility Study** 

Negotiation

Planning & Design

**Finances Secured** 

**Construction (If** Applicable)

Effective Date/ Service **Delivery** 

> Agreement Maintenance

**End of Term:** Renegotiation

2 - 5 Years

Year

Diagram based on: Community Infrastructure Partnership Program (CIPP), January 2011.